

## TIR v5.0 Minimum System Requirements

<b>Local Area Network</b>	Wired network with internet access. Wireless networks are not recommended nor supported.
<b>Internet Access</b>	High speed internet connection from local site to <a href="http://tir5.elpcorp.com">http://tir5.elpcorp.com</a> with bandwidth equivalency of at least T1(1.544 megabits/sec). General traffic per computer is 1 kb/sec.
<b>Application URL</b>	<a href="http://tir5.elpcorp.com/">http://tir5.elpcorp.com/</a>
<b>Proxy / Cache</b>	<a href="http://tir5.elpcorp.com/">http://tir5.elpcorp.com/</a> must be set as “Do Not Cache” in proxy / cache devices.
<b>Antivirus/Security/Content Filters</b>	Antivirus, security and content filters can block access to our hosting servers and prevent the downloading of required data. Consult your web security team to ensure Tune In™ To Reading is “White-listed”.

	<b>PC</b>	<b>Mac</b>
<b>Operating System</b>	XP, Vista, Windows 7 (32-bit)	Leopard or Snow Leopard (32-bit JVM)
<b>CPU</b>	Intel or AMD 1.6GHz or higher	Intel 1.6GHz or higher (No PowerPC)
<b>Memory</b>	At least 512 MB RAM	
<b>Video Resolution</b>	At least 1024x768 or higher recommended	At least 1152x864 or higher recommended
<b>Video Memory</b>	At least 64MB video RAM	
<b>Sound Card</b>	Audio output jack and microphone input required. USB headset requires USB port.	USB headset / recording device requires USB port. Built in microphone is also supported.
<b>Hard Drive Space</b>	200 MB of available disc space	
<b>Java Runtime</b>	Java Runtime Environment 6 Update 14 or greater required	Leopard J2SE 5.0; Snow Leopard Java SE 6. Note: Leopard/Snow Leopard users must select 32bit.
<b>Web Browser</b>	Internet Explorer 7 or higher or any other browser supporting Java	Any browser supporting Java
<b>Read/Write Access to:</b>	C:\Documents and Settings\All Users\Application Data\Electronic Learning Products ; and; C:\Documents and Settings\%CURRENT USER%\Application Data\Electronic Learning Products	Applications\Tune In To Reading; and; %CURRENT USER%\Library\Application Support\Electronic Learning Products

Technical Assistance is provided by our experienced team of engineers. We have the ability to service you via remote access at no additional charge. Our support portal is <http://support.elpcorp.com> . Email support via [support@elpcorp.com](mailto:support@elpcorp.com) . Toll Free telephone support via 888-357-8863 option ‘3’. Hours are Monday – Friday 9a.m. – 5p.m. EST.

Note: Any technical issues such as connectivity problems or server unavailability should be reported to your district level IT personnel.